“Hi, my name is FIRST AND LAST NAME. I’m calling from CITY, STATE. I’m calling to urge Congressman/Congresswoman LAST NAME OF REPRESNETATIVE to co-sponsor the Communications, Video, and Technology Accessibility Act. Congress last updated telecommunications accessibility standards in 2010. Since then, we have developed new types of technology that didn’t even exist in 2010, such as video conferencing and streaming video services. Being able to use these technologies is vital to Americans with disabilities getting and keeping jobs, accessing emergency services, and accessing online and streaming video content."